

10 YEAR WARRANTY

COVERS Door Handles & Pulls, Restrictor Stays, Security Window Stays, Patio Bolts and Mini Bolts.

This product is warranted to be free from workmanship defects for 10 years from the original date of purchase.

If a defect is detected simply return the product together with proof of purchase to the supplier for replacement. Products are designed for interior residential applications.

Over time the surface may deteriorate if exposed to adverse atmospheric conditions caused by sea, air and weather. Finish deterioration caused by exposure to adverse atmospheric conditions or occurring from the use of ammoniated detergents, metal polishes, solvents, corrosive environments or other abrasive agents or scratching from keys is not considered a defect in the finish and as such is not covered by the warranty.

Likewise the warranty does not cover damage caused by incorrect installation, accident, neglect or other factors over which Miles Nelson have no control and as such Miles Nelson shall not be held liable for any losses or expenses such as loss of use, damage to property or consequential damages or expenses.

5 YEAR WARRANTY

COVERS All General Hardware Products not included under the 10 year warranty – Bannister Brackets, Bathroom Fittings, Cabinet Hardware & Handles, Cabin Hooks, Door Fittings, Door Stops, Hinges, Hooks, Kickplates, Push Plates, Grab Rails, Letterbox Letters & Numbers, Neck Bolts, Security Fittings (excluding the Patio Bolts, Mini Bolts, Restrictor Stays and Security Window Stays), Socket Bolts and Window Fittings.

This product is warranted to be free from mechanical and workmanship defects for 5 years from the original date of purchase.

If a mechanical defect occurs simply return the product together with proof of purchase to point of purchase for replacement.

Over time the surface may deteriorate if exposed to adverse atmospheric conditions caused by sea, air and weather. Finish deterioration caused by exposure to adverse atmospheric conditions or occurring from the use of paints, solvents, acid cleaners or scratching from keys is not considered a defect in the finish and is not covered by the warranty conditions.

Likewise the warranty does not cover damage caused by incorrect installation, accident, neglect or other factors over which Miles Nelson have no control and as such Miles Nelson shall not be held liable for any losses or expenses such as loss of use, damage to property or consequential damages or expenses.