



## VERTA™ SERIES

### Care and Maintenance Warranty Information

#### CARE AND MAINTENANCE

With proper care and maintenance, Verta will retain its beauty for many years. Verta is made from marine-grade 316 stainless steel, which makes it suitable for interior and exterior use.

Although stainless steel is very resistant to corrosion, there are some factors that exist that can cause stainless steel to stain or discolour, impairing the overall look. This brown discolouration, also known as tea staining, does not affect the structural integrity or the longevity of the material and it can be controlled.

Any discolouration should be removed immediately or permanent discolouration and pitting of the surface could occur. In most cases, if attended to immediately, the product can be restored to its original condition.

The following are recommendations to prevent and/or remove discolouration:

- Wash regularly – In coastal or caustic environment stainless steel finishes may tea stain if not washed regularly to remove salt. Cleaning involves washing with a potable, low chloride water or washing with a neutral detergent followed by rinsing with potable water. If products are not regularly washed, pits may develop and the surface may be permanently damaged.
- Cleansing – Most discolouration can be removed with a mild cleanser (Ajax, White Lily, Bon Ami etc...) or a specialist stainless steel cleanser (3M Stainless Steel Cleanser, Goddard's Stainless Steel Cleaner, Revere Ware Stainless Steel Cleanser etc...) and a non-scratch cleaning sponge or cloth.

Apply potable clean water with the cleaning sponge and rub gently. If the mark does not shift, apply the specialist stainless steel cleanser and rub gently. An old toothbrush can be used to get into any difficult areas. The surface should then be thoroughly rinsed with potable clean water and buffed with a soft cloth.

NEVER rub across the grain as the finish may be spoiled, the stainless may lose its shine and the finish may pull threads from the cloth, which may be difficult to remove.

NEVER use steel wool to clean stainless steel. Steel wool is usually made from carbon steel and the fragments left behind, as well as scratching the surface, will rust onto the stainless steel surface causing further damage. If a scourer is to be used, use a plastic scourer such as Scotch-Brite or a stainless steel wool scourer.

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#### WARRANTY INFORMATION

25 year finish warranty  
10 year mechanical warranty

Allegion ("Company" or "Seller") warrants its products to be free from defects in material and workmanship for the stated periods above from the date of purchase. The company will, at its option, repair or replace any products which in the opinion of the Company are found to be defective, provided said products are returned to Allegion, freight prepaid. The Company reserves the right to inspect the installation of defective products before any removal and return of any such products.

This warranty excludes deterioration of decorative finishes, unless those finishes are specifically listed in the product warranty.

Additional exclusions or conditions applicable to the warranty are as follows:

- a) The warranty shall not cover any defect or damage which may be caused or partly caused by or arise through:
- i) Failure on the part of the Buyer to properly install or maintain any Goods; or
  - ii) Failure on the part of the Buyer to follow any instructions or guidelines provided by the Seller; or
  - iii) Any use of any Goods otherwise than for the application specified on a quote or order form accepted by the Seller; or
  - iv) The continued use of any Goods after any defect becomes apparent or would have been apparent to a reasonably prudent operator or user; or
  - v) Fair wear and tear, or any accident or act of God.
  - vi) The warranty shall cease and the Seller shall thereafter in no circumstances be liable under the terms of the warranty if the Goods are repaired, altered or overhauled without the Seller's consent.
  - vii) In respect of all claims the Seller shall not be liable to compensate the Buyer for any delay in either replacing or repairing the Goods or in properly assessing the Buyer's claim.
- b) For Goods not manufactured by the Seller the warranty shall be the current warranty provided by the manufacturer of Goods, if any, and to the extent that such warranty can be transferred by Seller to Buyer.
- c) No other warranties, express or implied, are made with respect to the products or services including, but not limited to, any implied warranty of merchantability or fitness for a particular purpose.

This warranty does not exclude, restrict or modify any statutory rights.

Allegion shall in no event be liable for any incidental or consequential damages for breach of any warranty.