

Care and Maintenance

Gloss Lacquered Finishes (Brass)

The high polish on brass products is treated with a clear protective coating to provide durability. Brass, like sterling silver, will gradually tarnish and take on an antique appearance. Atmospheric conditions, caustic agents such as paints, or scratches from sharp objects may cause the protective coating to crack or peel causing spotting and discolorations. However, the beauty of the metal can be maintained by taking a few simple steps. Initial care for brass requires only a quick rub with Windsor Wax Polish and light buffing with a soft cloth. You may prefer to do this weekly, especially in exterior, often used or damp environments. "Blue Magic" Metal Polish is a quick, effective way of restoring mildly tarnished brassware. If heavy discoloration occurs the finish can be restored by stripping the remaining lacquer and polishing regularly with "Blue Magic". Alternatively let it age naturally to an antique finish. The beauty of solid brass is that it can always be restored to its original lustre.

Living Finishes (Brass)

The finish on architectural brass products is an oxidation treatment which continues to age when it comes into contact with the atmosphere. Over time the natural patina of the bronze finish will give way to an aged brass finish in heavy use areas. For care and maintenance, a gentle wipe with a damp cloth should keep your architectural brass hardware in top condition

Stainless Steel

To aid the longevity and appearance of quality stainless steel product we recommend that it is kept clean and a metal polish such as "Blue Magic" be applied periodically. Atmospheric conditions, salt deposits, acids, caustic agents, cement or dust on construction sites all have the potential to cause discoloration to the surface. If this occurs do not be concerned as usually this is not the stainless steel itself but particles clinging to its surface. The product can be revived by following the above maintenance procedure and repeating regularly. This small amount of routine care can only preserve the elegance of your Windsor stainless steel hardware.

Note: Tea staining on stainless steel is discoloration of the surface by corrosion. It is a cosmetic issue that does not affect the structural integrity or the lifetime of the material. Tea staining occurs most commonly within about five kilometres of the surf and becomes progressively worse closer to the marine source. Stainless steel does require maintenance to maintain its appearance.

Powder Coated Surfaces

Three steps to cleaning your powder coating. Carefully remove any loose surface deposits with a wet sponge. Use a soft brush (non abrasive) and a dilute solution of a mild detergent, eg, pH-neutral liquid hand dishwashing detergent in warm water (DO NOT use solvents) to remove dust, salt and other deposits.